

# 雷曼債券苦主追討要冷靜

會面是有必要的。不容否認,當前,雷曼迷你債券事件已經由一部分 市民的利益與不滿,演變成一個社會事件,涉及到市民對整個金融體系的 信心以及對政府監管能力的質疑,更有可能影響到社會的安寧與穩定,情

其中,特別令人關注的是,上周末,百多名雷曼苦主前往中銀總行要 求會面,因人多未能入內而與保安人員發生推撞,場面一度十分混亂,期 間,候任議員「長毛」梁國雄一直在場指揮一切

本月八日,新一屆立法會會期就要開始,民主黨候任議員甘乃威揚言 ,已組織近千名雷曼苦主屆時包圍立法會,除要求政府責成銀行方面作出 賠償外,還將會要求相關官員落台。此外,各大政黨正醞釀復會後成立專 責委員會, 傳召政府官員及銀行負責人到立會應訊

在當前的社會、政治氛圍下,不少雷曼債券苦主都會視立法會政黨議 員爲「救命草」,希望借助政黨力量向政府和銀行業界施壓,而各大政黨 當然也不會放過此一爭取民意的機會,而且,雷曼苦主的遭遇以及銀行的 促銷手法和政府的監管責任,的確值得關注。因此,雷曼債券事件將會成 爲新一屆立法會的「頭炮」,特別是一些新任議員,將會使出渾身解數、 窮追猛打,已是事在必行。

雷曼迷你債券事件的苦主,畢生積蓄、半輩子血汗錢,隨時可能「冇 咗一大橛」, 苦況絕對值得同情, 加上銀行促銷手法「唔清唔楚」, 他們 完全有權向銀行方面作出抗議和追究;但是,當前很重要的一點是,有關 苦主必須明白:他們追究的最終目的是要減少金錢上的損失而不是其他, 因此,爭取和銀行方面坐下來談就是最重要的,否則,即使把銀行門口 「迫爆」,把立法會圍得水泄不通,把要官員下台的口號聲喊得震天價響 ,也是於事無補的,錢也是不會回來的

當然,要避免雷曼債券事件進一步激化,要避免事件被政治化,並不 單單是客戶、苦主們的責任,作爲當事者的相關銀行,首先要以負責任的 態度接受苦主的投訴,分批以至個別的與他們坐下來談,了解情況和收集 資料,然後進一步研究處理善後的辦法。銀行方面不可以用什麼「人手不



10月8日,逾400名雷曼迷你債券苦主趁着立法會復會,向各政黨 議員請願,要求議員為他們向銀行及政府爭取全數賠償

足」等藉口推搪不見苦主,爲什麼你們要游說客戶購買這些迷你債券時又 不會「人手不足」呢?

同樣,作爲特區政府,不能只是一味強調本港金融體系健全、監管措 施足夠,而是必須從保障市民利益以及維護本港金融中心聲譽的高度出發 ,作出切實的跟進,包括督促相關銀行要與苦主見面商談、解決問題,以 及全面檢討當前本港銀行一些金融產品的促銷手法是否有言過其實以至欺 騙誤導之嫌,從根本上進一步健全法規與加強監管,同時更要及時掌握信 息、作出回應,避免局面再惡化



# Lehman victims must remain cool-minded

Secretary for Financial Services and the Treasury Chan Ka-keung will meet members of various political parties today to discuss how to help the victims of Lehman mini bonds have sought assistance from political parties.

Such a meeting is necessary. It is undeniable that the incident of Lehman mini bonds has already evolved from something relating to some residents' interests and discontent into a social incident that concerns citizens' confidence in the whole financial system and in the government's capability in supervision, which could possibly jeopardise social tranquility and stability. The situation must not be underestimated and treated lightly.

What is of particular concern, among others, is that during the past weekend when over 100 Lehman victims, who went to the Bank of China headquarters demanding for a meeting but were barred from entering the building, scuffled with security guards, Legislative Council (Legco) member-elect Leung Kwok-hung, the "Long Hair", was there in command from beginning to end.

On the 8th of this month, the new Legco will begin its session. Democratic Party's Legco member-elect Kam Nai Wai threatened he would organise some 1,000 Lehman victims to surround the Legco building on that day. Not only would they want the Government to press the banks for making compensations, but they also would demand some Government officials to step down. Moreover, major political parties are mulling on setting up special sub-committees after the commencement of the new Legco, summoning officials of the Government and banks for inquiries.

In the current social and political atmosphere, quite many victims of the Lehman mini bonds would see Legco members from political parties as "straws" to clutch at in the hope of using the strength of political parties to exert pressures on the Government and the banking industry. All major political parties, on the other hand, certainly would not let go this opportunity to win popular support. And in point of fact, Lehman victims' bitter experience, banks' marketing techniques, and the Government's responsibility in supervision-all indeed deserve attentions. Therefore, it looks very certain that the Lehman mini-bond incident will become the very first issue to be discussed in the new Legco, and some new Legco members will try every means to pursue it vigorously.

Needless to say, our sympathy goes to the victims of Lehman mini bonds who may lose much of their life-time savings, their money earned with blood, sweat and tears. And as the marketing techniques of banks seem to be problematic, the victims absolutely have the right to protest and find out who is to blame. Nevertheless, a very important point that the victims must understand is that the ultimate purpose of their actions is none other than to reduce their financial losses. So the most important thing for them to do is get the banks to sit down and talk with them. Otherwise, even if they block the entrances to the banks, surround the Legco building, or shout loud for officials to step down, it will do no good to help them get their money back.

But the responsibility to prevent the Lehman mini-bond incident from further intensifying and being politicised does not entirely fall on the clients and victims, relevant banks must also take a responsible attitude to deal with victims' complaints, meeting and talking with them in groups or even individually to gather information so as to work out measures to deal with the aftermath. The banks must not refuse to see the victims under such an excuse as "shortage of hands". How come you were not "short of hands" when you were persuading hard the clients to buy the mini bonds?

For the same reason, the SAR Government should not just stubbornly repeat that Hong Kong's financial system is sound with effective supervision, but must also start from the high ground of protecting citizens' interests and Hong Kong's reputation as a financial hub and take actions, including pressing relevant banks to meet and talk with victims to solve their problems and conducting a thorough review of banks' techniques in selling some financial products to see whether there is any exaggeration and misleading, so as to further improve regulations and enhance supervision. At the same time, the Government must keep abreast of developments of the incident and make its response in time, so as to prevent the situation from further worsening.

06 October 2008

### Clutch/grasp at straws -

- 1. To turn in desperation to something with little chance of success;
- 2. To try to find reasons to feel hopeful about a situation when there is no real cause for hope.
- Examples: 1) A drowning man will clutch at a straw (straws).
- 2) He's hoping that this new treatment will help him but I think he's just clutching at straws.
- 3) She thinks he might still be interested in her because he calls her now and then but I think she's clutching at straws.

Keep abreast of sth - To make sure you know all the most recent

### facts about a subject. Examples:

- 1) It is almost impossible to keep abreast of all the latest developments in
- 2) This new service helped doctors keep abreast of the newest drugs
- 3) The media have to keep abreast of the president.
- 4) Political parties must keep abreast of times. 5) I'll try to keep abreast of developments.

### 金融海嘯捲全球

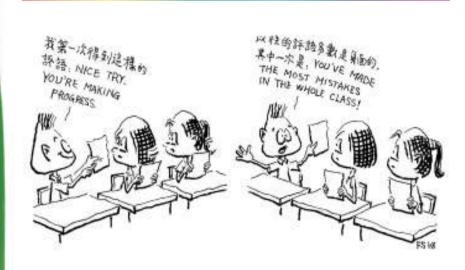
「雷曼兄弟」於1850年創辦,是一間國際金融機構及投資銀行。今年9月 15日,雷曼兄弟申請破產保護。曾在全球金融界叱咤風雲的雷曼兄弟倒閉,欠 下 6130 億美元的債務紀錄,成爲美國史上最大金額的破產案。雷曼破產後,香 港地區相關的迷你債券問題爆發

香港證監會透露,香港迷你債券市場規模達360億港元,其中約127億由

金融海嘯席捲全球,亞洲股市跌至四腳朝天,新興市場資產更成爲投資者 套現首選對象,令亞洲貨幣顯著受壓,其中韓圜受重創,其表現是1997年亞洲 金融風暴以來最不濟的;而印度盧比亦跌至近6年低位

去年獲選爲最適宜居住的北歐國家冰島,多間大型銀行甚至政府瀕臨破產 ,過去3個月,冰島基本食品物價上漲了5%。去年8月,1萬克朗(冰島貨幣 )可購買84升柴油、33塊包,到了今年8月只能購買55升柴油、26塊包。金 融海嘯的影響並會繼續加劇

金融海嘯衝擊下,香港輔導機構接獲的投資失利求助個案增加10%。不少 原本生活踏實穩定的敎師、銀行職員及醫護人員,都因投資失誤而欠下 40 萬至 50萬元巨債,當中20%人曾經產生過自殺念頭



## 在讚賞中發掘潛質

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曾去一間中學代課,上其中一班 英文課時,經常要在課室門外 「罰站

踏入課室,大部分學生都是垂頭 喪氣,原因是英文課排在班主任的課 之後,班主任每天都以訓話開始一天 的學習。於是,我經常要做點跟進工 作才開始英文課,理由很簡單,我無 法忍受幾十個不快樂的臉孔對着我, 教的不會教得好,學的也不會學得

跟進工作有時是用英文說笑話、 說故事。孩子的好處是他們可以很快 進入故事裡,忘記現實;到故事完了 ,他們又開朗起來。有時我也嘗試跟 他們用廣東話談談天。他們總問:為 什麼班主任天天罵我們?又問:你教 的學生中,是否我們的一班比其他班 差很多?我老實說出自己的想法:班 主任對自己的一班,就像母親對孩子 一樣,望子女成龍成鳳,要求特別

在暑假的天才兒童英語課程裡 因爲學生的母親出席過幾次,我也親 身領教了做子女的困難。學生稍有一 點小問題,母親立刻置評,於是學生 在短短15分鐘中,要同時兼顧禮貌、 待人接物的方法、言行舉止以至面部

表情。理論上這樣並無不妥,不都是 學習嗎?實踐上就幾乎是心有十用, 同時要照顧十件事

結果是學生有時跟母親理論起來 ,用英文講道理還好,問題就是不但 不用英文,還不用邏輯,對語言學習 的幫助不大。

在這種情況,我一定隔岸觀火, 不會嘗試叫停戰,更不會助家長一臂 之力

上課時,即使學生的錯誤與語文 能力有關,我也會「忍」住不去批評 。這聽來容易,碰過的教育工作者, 極少有這種「堅忍」的能力和習慣 有個我很欣賞的校長說:學生是要罵 的,不罵他們不成長

一個我很欣賞的老師說:不指出 學生的錯誤,家長會投訴,認爲老師 若非力有不逮,就是疏懶

如果一個學生經常被人說是犯錯 他會不會有自信去表現自己的潛質 ?我的做法是看見學生有進步的地方 ,立刻讚賞,同時解釋讚賞的理由。 例如有一天,有個學生見到我便用英 語打招呼,我就讚他,之後他每次見 到我都說英語

(天才兒童英語課程・三)



### 市場動盪

美國政府推出 8500 億美元救市方案,希望在全球金融海嘯中力挽狂 瀾,但近日美國股市走勢仍然反覆,圖為紐約證券交易所內一角

(美聯社)



### 金融海嘯的罪魁禍首

金融海嘯,席捲而至,華爾街五 大投資銀行,3間站不住腳,計有雷 曼兄弟申請破產保護,直接連累港人 投資的「迷債」爆煲;貝爾斯登半年 前因瀕臨破產被大通收購;美林則被 美國央行收編。剩下的兩大投資銀行 坦言將改變營運模式,滲入商業及傳 統銀行業務

有論美國主流經濟學家倡導的自 由市場主義是觸發金融海嘯的始作俑 者,是耶非耶,毋須深究,只見各國 央行無不出手救市行動,已證明自由 市場經濟並不是金科玉律

諷刺的是美國政府要準備動用 8000多億美元救市,救的是自由市場 下的崩潰。政府若不干預,市場再不

能持續運作,似乎在經濟上主張自由 市場主義的當代經濟巨人佛老(佛利 民)在天之靈或會抱憾

自由市場主義不一定有問題,問 題在於如何從自由市場的經濟概念去 研究及規劃投資、信貸、證券等社會 經濟活動,從而取得公平、穩定以及 平衡各金融體系的方法; 又或要加入 一些從來未出現過的元素才可以令自 由市場主義重新站起來,經濟如是, 教育也如是。現下的金融海嘯,正是 新經濟底下劣幣驅逐良幣的最佳佐證 ,罪魁禍首,也許是未經琢磨的自由 市場主義吧。

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